

# **Visitor Terms and Conditions**

All persons visiting WorldSkills London 2011 ['the event' hereafter] do so subject to the following terms and conditions:

#### **Communications**

 By confirming you have read and understood the event Terms and Conditions, you agree to WorldSkills London 2011 communicating with you about your visit.

## **Enquiries**

 All visitor related enquiries should be addressed to the WorldSkills London 2011 Visitor Support team at visit@worldskillslondon2011.com or by calling 0845 475 2011.

# Entry to the event

- Whilst every effort will be made on the part of the organisers to grant entry to the event given: a registration has been made using the online system or telephone; the visitor is in possession of a 'Golden Ticket'; or the visitor is in possession of any other piece of marketing collateral which infers registration or entry to the event, it may be necessary to refuse entry on the basis of venue capacity.
- Entry to the event is subject to a security search and check for all visitors.
- School/college parties are required to be accompanied by a minimum of 1 adult to every 15 children.
- All visitors are required to print their registration confirmation and bring it with them to allow entry to the
  event. Visitors must attend the event at their allocated timeslot only; failure to do so may result in large
  groups being refused entry.
- Visitors must remain within permitted areas and must adhere to WorldSkills London 2011 and ExCeL London Health and Safety procedures and guidelines at all times during their visit.
- Visitors must keep personal belongings with them at all times. WorldSkills London 2011 accepts no responsibility for the loss, theft or damage to any personal items.
- WorldSkills London 2011 reserves the right, in its absolute discretion, to refuse entry on to or remove from the event or the vicinity any visitor who:
  - is not wearing an event visitor badge;
  - behaves in a manner which, in the opinion of WorldSkills London 2011 has, or is likely to affect the safety or enjoyment of other visitors;
  - uses threatening, annoying, abusive or insulting words or behaviour or in any way provokes or behaves in a manner which may provoke a breach of the peace;
  - appears to be under the influence of drugs or alcohol;
  - is found in possession of drugs or alcohol;
  - is found in possession of offensive weapons or dangerous articles (it is prohibited to take to the event any weapons, fireworks, smoke bombs, glass bottles, flammable liquids or other articles, which may cause injury; in addition, the throwing of any article which could cause injury or annoyance is strictly prohibited);
  - is found smoking inside the event venue or in any space designated as a 'no smoking' area;
  - has brought a dog or any other live animal with them.
- WorldSkills London 2011 reserves the right to refuse entry to the event without reason or justification.

## **Talent Release**

- In order to follow correct procedures to ensure that the interests of the following are protected: Competitors and delegates; visitors and guests; WorldSkills London 2011; UK Skills; media outlets; and the video/photography crew(s) during filming/shooting of the event, WorldSkills London 2011 needs to obtain

consents under Part II of the Copyright, Designs and Patents Act 1988 (and any equivalent enactments or provisions elsewhere in the world).

By registering to attend WorldSkills London 2011, the registrant confirms that for all those that data is being entered for, or those who will be attending as part of a group (where a total group size is entered rather than individual names), the appropriate consent has been obtained and in particular it is confirmed that:

- In respect of any recording for inclusion in any WorldSkills London 2011 and/or WorldSkills International evaluation/commemorative video and/or photographs for WorldSkills London 2011, UK Skills and/or WorldSkills International that the individuals for whom data is being entered for, or those who will be attending as part of a group (where a total group size is entered rather than individual names), have agreed to waive their personal rights in relation to such products.
- Permission is given for WorldSkills London 2011, UK Skills, WorldSkills International, WorldSkills International Member organisations [and/or all of the aforementioned licensees' and/or assignees'], to use any videos and/or stills from the videos or stills taken during the Competition and preparation events in which any individual appears. These will be used for the promotion, publicity, and/or editorial purposes pertaining to vocational education and training and the promotion of WorldSkills and the Member organisation's missions and objectives for worldwide distribution in perpetuity.

Should an individual visitor expressly opt out of the above, you should make WorldSkills London 2011 aware of this by contacting us by email at visit@worldskillslondon2011.com in advance of the visit. Should there be any issues with this onsite they should be referred to the Member Support desk located in lower level of the Platinum Suite (in the Boulevard towards the West entrance).

#### **Transport**

- Visitors are required to organise their own transportation to and from the event. Groups who arrive by coach and have booked into the event are required to arrive at the designated arrival time. Failure to do so may result in the loss of the coach parking slot which has been booked in advance.

#### **Payments**

- For visitor categories where payment is required to attend the event, 100% of the total booking cost is due upon registration. This payment should be made online by credit or debit card through the secure payment gateway. Visitors booking on site can pay directly by credit or debit card or in cash, receipts will be provided as requested.

#### **Cancellations**

- Payments for all ticket types for WorldSkills London 2011 are non-refundable. Visitor registrations can be transferred providing the name transfer is carried out online in advance of the visit.

## **Bursaries**

- An attendance bursary is available under the following conditions:
  - All school visitors (students/teachers/non-teaching staff/accompanying adults) attending as part of a school or sixth form group will get a bursary of £1 per visitor which will apply to visitors from across the United Kingdom.
  - All school groups that have 45 or more visitors will receive an additional £1 per visitor.
  - Bursaries are payable to UK school groups and sixth form groups (this includes students, teachers, non-teaching staff and other accompanying adults) only.
  - Bursaries will be paid after WorldSkills London 2011 (no later than 30th November 2011) and will be based on the actual number of visitors attending on the day of the visit as part of a booked school group.
  - Payments will be made by BACS [only] to a nominated bank account, details for which will be requested by WorldSkills London 2011.
  - Bursaries will be payable on the total number of visitors attending from a single school regardless of the number of smaller groups the total is broken down into (e.g. attending in classes or year groups).
  - In receiving a bursary, it is agreed that WorldSkills London 2011 (or its appointed agency) may contact a sample of students for the purposes of evaluating the overall event experience.

# **Complimentary Coach Parking**

- Complimentary coach parking is available for school groups arriving at ExCeL London by coach.
   Complimentary parking will be made available either on the ExCeL London campus or in one of two off-site coach parks (which may require a short walk or a shuttle bus journey to reach ExCeL London and return to the coach park at the end of the visit).
- Complimentary coach parking will only be offered in the allocated car park as will be specified in the joining information sent to schools in advance. WorldSkills London 2011 retains the right to refuse entry to a coach park that is not specified in the school's joining information.

These Terms and Conditions are governed by and shall be construed in accordance with English Law, and any claim brought under these conditions shall be subject to the exclusive jurisdiction of the English Law.